

The Ethics & Compliance Helpline is a resource available to partners to ask questions or raise concerns. The Helpline is available 24 hours a day, seven days a week, and an interpreter can be made available upon request.

## **Ethics & Compliance Helpline**

### **Online**

[www.Starbucks.com/Helpline](http://www.Starbucks.com/Helpline)

### **By Phone**

#### **Americas**

United States 1-800-611-7792

Brazil 0800-892-1655

Canada–English 1-800-611-7792

Canada–French 1-866-614-0760

Costa Rica 0800-011-0928

#### **China and Asia Pacific**

China 400-990-1441

Hong Kong 800-90-8032

Japan 0120914499

Singapore 800-110-1584

Thailand 001-800-11-005-7967

#### **Europe, Middle East and Africa**

Austria dial 0-800-200-288, then enter 800-913-4991

France 0-800-91-5128

Italy

Netherlands 0-800-020-0908

Switzerland 0-800-56-1170

United Kingdom 0-800-028-3528

#### **Areas That Do Not Yet Have a Local Helpline Number**

To place a free call to the Helpline or as a backup for numbers above, please contact your local operator and ask to place a “reverse charge” or “collect” call to the United States, number 678-250-7560. If you would like to place your call anonymously, please say “Miss Starbucks” or “Mister Starbucks” when the operator requests your name.

### **Email**

[EthicsAndCompliance@Starbucks.com](mailto:EthicsAndCompliance@Starbucks.com)